

Unified Communications as a Service

Transforming Businesses Through Technology



With investment capital restricted and the workforce becoming more distributed, corporations are looking for solutions to replace on-premise communication infrastructure as it reaches end-of-life. Unified Communications as a Service (UCaaS) offers a cost-effective and efficient alternative to traditional on-premise systems. UCaaS eliminates the need for capital investment in hardware and software, simplifies ongoing maintenance and management, and reduces demand on internal IT resources while improving scalability and providing essential continuity during outages.

“Through their extensive knowledge in the UCaaS field, MNJ asked the right questions and provided professional guidance throughout the entire process of evaluating alternatives to our current VOIP system. Due to an overall exceptional experience, we are already working on our next project with the MNJ team.”

Lori Uldricks | Director, System Support | Dwellworks, LLC

Unified Communications as a Service (UCaaS) is a cloud-based communication technology that offers businesses an efficient and cost-effective way to handle all their communication needs. UCaaS includes voice and video calls, instant message conversations, unified SMS messaging, and more.

UCaaS enables employees to:

- Communicate and collaborate anywhere in the world
- Use virtual numbers to maintain control and secure customer communications
- Receive calls and messages on desktop phones, computers, or mobile devices
- Have calls automatically find employees even when they're out of the office



DEPLOY NEW SOLUTIONS FASTER



REDUCE COSTS



ENABLE GREATER SCALABILITY



FOCUS MORE RESOURCES ON YOUR CORE BUSINESS



INCREASE BUSINESS TRANSFORMATION VELOCITY



IMPROVE SECURITY

Unified Communications as a Service (UCaaS)

Integrations



Salesforce



HubSpot



ZenDesk



Microsoft



Oracle



Integrated Solutions



Automation



Recording & Voice Analytics



Intelligence



Call Center



Service Tools



Professional Services

ALL-IN-ONE COMMUNICATION + COLLABORATION + CUSTOMER MANAGEMENT

Simplify your business, manage all conversations, and engage with customers and teams with one powerful easy-to-use solution.

About MNJ

MNJ is a leading Digital Transformation and IT Solutions Provider. We'll keep you ahead of the curve with our proven practice areas, focus on customer success, and extensive partner ecosystem.

Experience & Expertise

- 50+ Alliance Software Engineers
- 200+ Alliance Data Centers
- 21 years average experience for MNJ engineers

Consistent Execution

- 20+ years in business
- 12 years average customer tenure
- 10,000+ satisfied customers

Company Culture

We are a woman-owned, family-centered business and give our team and customers the same respect. We're friendly, passionate, and committed to excellence.



Are you ready to simplify your business? Reach out to one of our specialists at solutions@mnjtech.com to learn about a UCaaS readiness assessment.